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## **POSITION ANNOUNCEMENT**

# **Transportation Associate** (Box Truck Driver)

(All loads within 500 miles of our base)

#### DESCRIPTION

Shipworx is looking for individuals who can thrive in a fast-paced environment supporting our Logistics Center where associates pick, pack, sort, and ship orders for our customers. As a transportation associate you would be responsible for optimizing customer satisfaction by transporting and delivering goods, merchandise, and/or other items in a safe and timely manner. We are customer obsessed and work together to ensure their satisfaction. Because meeting customer expectations are a must, quality and productivity are critical. If you want to work for a great company, take satisfaction in fulfilling customer needs quickly and most importantly, want schedule flexibility while working on an exciting service, then join us!

#### What does a Transportation Associate do?

- Transporting and delivering goods and/or items to clients or business in a safe, timely manner
- Examining and/or reviewing orders before and after delivery to make sure that orders are complete, charges are right, and clients are satisfied
- Helping with the loading and unloading of materials from the delivery vehicle
- Building and maintaining a healthy relationship with clients by answering any questions they may have and handling their complaints
- Accepting payments upon delivery
- Rescheduling deliveries with customers if they are unable to receive them
- Completing and submitting logs and reports

### **BASIC QUALIFICATIONS**

- A valid driver's license
- Responsible driving, as well as a clean driving record
- Excellent customer service skills, since a driver must interact with customers
- Good time management skills, since a driver is usually required to adhere and meet up with a strict delivery schedule established by customers
- Several years of professional and/or proven work experience as a driver

### PREFERRED QUALIFICATIONS

- Think outside of the box
- Positive 'can-do' attitude in achieving results
- Verbal and written communication skills since he/she must interact with co-workers, clients, and/or management when required

We want you to join the team if you can check these boxes.

Compensation: by the mile OR by the hour depending on load

Apply today at www.shipworx.co/careers.